Willie and Willy’s Writing Warehouse

Writing Warranty Policy

Thank you for choosing Willie and Willy’s for your writing needs. We are committed to providing high-quality products and ensuring your satisfaction with every purchase. Our Writing Warranty program is designed to offer peace of mind and protection for your investment in our writing products.

Coverage: All products priced at $29.99 or more are covered under our Writing Warranty program if any of the following circumstances occur:

1. Product malfunction within 30 days of purchase.
2. Damage during shipping.
3. Any defects in craftsmanship.

Terms and Conditions:

1. To qualify for warranty coverage, the product must be priced at $29.99 or more and purchased directly from Willie and Willy’s or an authorized retailer.
2. Warranty claims must be submitted within 30 days of the date of purchase.
3. The warranty does not cover damage caused by misuse, neglect, or improper handling of the product.
4. Willie and Willy’s reserves the right to repair or replace the product at its discretion.
5. Customers are responsible for the cost of shipping the product to Willie and Willy’s for warranty service.
6. This warranty is non-transferable and applies only to the original purchaser.

How to File a Warranty Claim: If you believe your product qualifies for warranty service under our Writing Warranty program, please contact our customer service team at 1 800 413-4450 to initiate the claims process. Our representatives will assist you with the necessary steps to evaluate your claim and provide appropriate solutions.

At Willie and Willy’s we stand behind the quality of our products and are committed to ensuring your satisfaction. Thank you for choosing Willie and Willy’s for your writing needs.